

Frequently Asked Questions to Aon Student Insurance



Is Covid-19 covered?

Yes, medical expenses are covered as long as you have followed (local) guidelines from the government.

Is the PCR-test covered?

No, preventative tests are unfortunately not covered.

Is the vaccination for Covid-19 covered?

No, but up till now the vaccination is free of charge. This can change in the future though.

How can I pay for my insurance?

By credit card (Visa/MasterCard), bank transfer or direct debit. You can pay monthly, yearly, or at once.

When will I receive my invoice?

Within a few days after you have received your insurance certificate. The invoice has to be paid within 30 days.

Is my insurance only valid after I have paid?

No, your insurance is valid straight away per the start date. Just make sure you pay the invoice in time and your insurance will remain valid.

How do I find a GP in my area?

Google on 'huisarts' (Dutch word for GP) together with your ZIP-code and choose a GP of your preference in your area.

How can I file a claim?

You can file a claim at our website and/or in your online account.

Is my bicycle covered?

Yes, as long as you keep your bicycle behind a locked door.

Are glasses and contact lenses covered?

No, unfortunately this is not covered under the medical expenses coverage.

When will I receive my insurance certificate?

In general, the same day, or at least within 5 days after your application if no additional information is needed.

When does my Aon Student Insurance start?

Your insurance starts per the start date of your insurance. Do you apply with a start date that is today? In that case your insurance starts per the moment you have applied.

When and how can I cancel my insurance?

All day, any day, as long as the cancellation date is in the future (minimum the day you are cancelling). No charges or cancellation fee applies. Premium paid too much will be refunded to you.



Do you still have questions left?
Visit our website www.aonstudentinsurance.com
to find more information!